



## Office of the City Council

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[slcoity.org](http://slcoity.org)

August 20, 2015

Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Dear Chairman Wheeler:

I am writing this letter as Vice-Mayor of a City that has enjoyed a special relationship with Charter Communications for many years, to urge FCC support of the proposed merger of Charter with Time Warner Cable and Bright House Networks.

I have long advocated "net neutrality" and personally utilize Charter's "Pipeline" service for high-speed Internet access as well as telephone and cable service. New Charter is also committed to a free and open Internet, and will not block or slow down Internet traffic or engage in paid prioritization. This commitment will continue from that followed by Charter Communications today. Also, New Charter will continue to engage in reasonable and non-discriminatory interconnection.

Although San Luis Obispo is a reasonably affluent community and we would not benefit from it, I'm pleased to know that New Charter will broaden access to broadband in disadvantaged communities: It will enhance Bright House Network's broadband program for low-income consumers and make it available to the entire New Charter footprint within 6 months of closing. Furthermore, New Charter will enrich Bright House Network's program by raising speeds and expanding eligibility while still offering a discounted price.

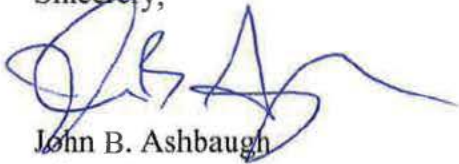
We expect that when fully implemented, the "New Charter" will add thousands of jobs in the US while also improving customer services, by returning Time Warner Cable overseas call center jobs to the United States. Charter has indicated that it will hire and train thousands of new employees for our customer service call centers and field technician operations.

It's also good to know that New Charter will adopt the existing extensive diversity program in place at Time Warner Cable that touches company governance, employment, supply procurement and community partnerships.

New Charter will continue to offer its broadband speed of 60 Mbps at less cost than Time Warner Cable's and Bright House Networks' comparable offerings. Charter also will provide its straightforward, uniform pricing across the expanded service area, and without any data caps, usage-based pricing, modem fees, or early termination fees.

In summary, please convey my support for this merger to your colleagues at the FCC. I appreciate your dedication to the principles of reasonable regulation of Internet access, and your commitment to the interests of cable and Internet customers in the U.S.

Sincerely,

A handwritten signature in blue ink, appearing to read 'JBA', with a long horizontal flourish extending to the right.

John B. Ashbaugh  
Vice-Mayor